1. A customer clicks on the log-in button and fills in valid information.
2. System checks for any errors and if none present saves the information
3. The customer starts browsing or searching what he is looking for
4. System provides opportunity to enter search terms
5. Student enters his/her search terms and starts the search.
6. System displays the results of the search
7. Student reads displayed information and chooses one of the events
8. System displays some details of the chosen event
9. Customer reads the details of the event and chooses to purchase tickets
10. System provides the customer with different purchase options
11. Customer chooses what/how/how much he wants to purchase
12. System checks if the possibility is available and leads the customer to the payment options

1. Customer chooses a payment option to wrap up the payment

2. System leads him to the payment of choice

3. Customer fills in the payment information

4. System checks if the payment has been wrapped up

5. Customer waits for the payment to be accepted to receive his ticket

6. System contacts an organizer and requests a ticket

7. System sends a notification, giving the user the information about the whereabouts about the ticket

8.Customer tracks down the location/status of the ticket

9. System provides the ticket and sends it to the Customer’s account / Email